



Service Manual

ABC Service

Aruba, Curacao, Bonaire

Sailing out of Port Everglades

Booking Request per Service
Documentation Contact
Hazmat Information (for Approval):

Export Documentation Cut Off:
Hazmat Information:
SOLAS VGM information:
FCL Cargo Cut Off:

Traffic Coordinator rayda.ravelo@kingocean.com

Weekly Service | Every Saturday
customerservice@kingocean.com
csabc@kingocean.com
hazinfo@kingocean.com

Thursday by 5pm
Wednesday by 4:30pm
Friday by 12N
Friday by 7pm

ECS | Eastern Caribbean

St. Maarten, St. Kitts, St. Barths, Nevis, Dominica, Anguilla, St. Lucia, Montserrat, Tortola, Antigua,

Barbados St. Vincent, Guyana, Suriname, Grenada, Port of Spain, Point Lisas.

Sailing out of Port Everglades
Booking Request per Service
Documentation Contact
Hazmat Information (for Approval):

FCL Export Documentation Cut Off:
LCL Export Documentation Cut Off:
FCL Hazmat Information (for Approval):
LCL Hazmat Information (for Approval):
SOLAS VGM information:
FCL Cargo Cut Off:
LCL Cargo Cut Off:

Traffic Coordinators martha.mediavilla@kingocean.com yessica.silvestre@kingocean.com

Weekly Service | Every Thursday
customerservice@kingocean.com
csecs@kingocean.com
hazinfo@kingocean.com

Wednesday by 12N
Tuesday by 4pm
Wednesday by 10am
Tuesday by 4pm
Wednesday by 12N
Wednesday by 5pm
Wednesday by 12N

Venezuela Service

La Guaira, Puerto Cabello, Maracaibo

Sailing out of Port Everglades

Booking Request per Service
Documentation Contact
Hazmat Information (for Approval):

FCL Export Documentation Cut Off:
LCL Export Documentation Cut Off:
FCL Hazmat Information (for Approval):
LCL Hazmat Information (for Approval):
SOLAS VGM information:
FCL Cargo Cut Off:
LCL Cargo Cut Off:

Traffic Coordinator aleisi.ricardo@kingocean.com

BI-Weekly Service | Saturday
customerservice@kingocean.com
csvenezuela@kingocean.com
hazinfo@kingocean.com

Thursday by 5pm
Thursday by 12N
Wednesday by 4:30pm
Tuesday by 4pm
Friday by 12N
Friday by 7pm
Thursday by 4pm

Haiti Service

Port-au-Prince, Cap Haitien

Sailing out of Port Everglades

Booking Request per Service
Documentation Contact
Hazmat Information (for Approval):

FCL Export Documentation Cut Off:
LCL Export Documentation Cut Off:
Hazmat Information:
SOLAS VGM information:
FCL Cargo Cut Off:
LCL Cargo Cut Off:

Traffic Coordinator mercedes.engler@kingocean.com

Weekly Service | Every Sunday
customerservice@kingocean.com
cshaiti@kingocean.com
hazinfo@kingocean.com

Thursday by 5pm
Thursday by 12N
Wednesday by 4:30pm
Friday by 12N
Friday by 7pm
Thursday by 4pm

South Central America (SCA)

Puerto Limon Costa Rica, Manzanillo Panama

Sailing out of Port Everglades
Booking Request per Service
Documentation Contact
Hazmat Information (for Approval):

FCL Export Documentation Cut Off:
LCL Export Documentation Cut Off:
Hazmat Information:
SOLAS VGM information:
FCL Cargo Cut Off:
LCL Cargo Cut Off:

Traffic Coordinator leidy.sarmiento@kingocean.com

Weekly Service | Every Friday
cssca@kingocean.com
cssca@kingocean.com
hazinfo@kingocean.com

Thursday by 12N
Thursday by 12N
Wednesday by 5pm
Friday by 12N
Friday by 5pm
Friday by 12N

North Central America (NCA)

Santo Tomas de Castilla Guatemala, San Salvador El Salvador, Puerto Cortes Honduras

Sailing out of Port Everglades
Booking Request per Service
Documentation Contact
Hazmat Information (for Approval):

FCL Export Documentation Cut Off:
LCL Export Documentation Cut Off:
Hazmat Information:
SOLAS VGM information:
FCL Cargo Cut Off:
LCL Cargo Cut Off:

Traffic Coordinator nurymar.silva@kingocean.com

Weekly Service | Every Monday
csnca@kingocean.com
csnca@kingocean.com
hazinfo@kingocean.com

Friday by 12N
Thursday by 12N
Friday by 12N
Friday by 12N
Friday by 5pm
Thursday by 4pm



Service Manual

Dominican Rep | Colombia

Rio Haina, Cartagena, Barranquilla

Sailing out of Port Everglades

Booking & Documentation Contact (Colombia)

Booking & Documentation Contact (D.R.)

Hazmat Information (for Approval):

FCL Export Documentation Cut Off:

LCL Export Documentation Cut Off:

FCL Hazmat Information (for Approval):

LCL Hazmat Information (for Approval):

SOLAS VGM information:

FCL Cargo Cut Off:

LCL Cargo Cut Off:

Traffic Coordinator victor.cuevas@kingocean.com

Weekly Service | Every Thursday

cscolombia@kingocean.com

csdominicanrep@kingocean.com

hazinfo@kingocean.com

Thursday by 12N

Thursday by 10am

Thursday by 10am

Thursday by 10am

Thursday by 12N

Friday by 12N

Thursday by 12N

Nicaragua | San Andres Island

El Rama Nicaragua, San Andres Island

Sailing out of Port Everglades

Booking & Documentation (San Andres)

Booking & Documentation (Nicaragua)

Hazmat Information (for Approval):

FCL Export Documentation Cut Off:

LCL Export Documentation Cut Off:

Hazmat Information (for Approval):

SOLAS VGM information:

FCL Cargo Cut Off:

LCL Cargo Cut Off:

Traffic Coordinator daniella.andrade@kingocean.com

Weekly Service | Every Friday

cssanandres@kingocean.com

csnicaragua@kingocean.com

hazinfo@kingocean.com

Thursday by 12N

Wednesday by 12N

Wednesday by 12N

Thursday by 12N

Thursday by 4pm

Wednesday by 4pm

Pacific Services

Guayaquil Ecuador, Callao Peru

Sailing out of Port Everglades

Booking Request per Service

Documentation Contact

Hazmat Information (for Approval):

FCL Export Documentation Cut Off:

LCL Export Documentation Cut Off:

Hazmat Information:

SOLAS VGM information:

FCL Cargo Cut Off:

LCL Cargo Cut Off:

Traffic Coordinator mercedes.engler@kingocean.com

Bi-Weekly Service | Wednesday

cspace@kingocean.com

cspace@kingocean.com

hazinfo@kingocean.com

Tuesday by 4:pm

Tuesday by 12N

Monday by 5:pm

Tuesday by 4:pm

Wednesday by 2pm

Tuesday by 4:pm

GENERAL INFORMATION

AGENCY CONTACTS

<http://www.kingocean.com/contact-us/>

UPDATED SAILING SCHEDULE

<https://www.kingocean.com/news/King-Ocean-Services-Updated-Sailing-Schedule-December-21-2017.pdf>

LCL CARGO SERVICE

<http://www.kingocean.com/lcl-cargo-service/>

QUOTE REQUEST

<http://www.kingocean.com/request-a-quote-for-global-shipping/>

Headquarters: 11000 N.W. 29 Street Suite 201 Doral, FL 33172 | Ph. 305.591.7595 | Fx 305.593.1767

info@kingocean.com | www.kingocean.com