



Service Manual

ABC Service

Aruba, Curacao, Bonaire

Sailing out of Port Everglades

Booking Request per Service

Documentation Contact

Hazmat Information (for Approval):

Export Documentation Cut Off:

Hazmat Information:

SOLAS VGM information:

FCL Cargo Cut Off:

Traffic Coordinator rayda.ravelo@kingocean.com

Weekly Service | Every Saturday

customerservice@kingocean.com

csabc@kingocean.com

hazinfo@kingocean.com

Thursday by 5pm

Wednesday by 4:30pm

Friday by 12N

Friday by 7pm

ECS | Eastern Caribbean

St. Maarten, St. Kitts, St. Barths, Nevis, Dominica, Anguilla, St. Lucia, Montserrat, Tortola, Antigua,

Barbados St. Vincent, Guyana, Suriname, Grenada, Port of Spain, Point Lisas.

Sailing out of Port Everglades

Booking Request per Service

Documentation Contact

Hazmat Information (for Approval):

FCL Export Documentation Cut Off:

LCL Export Documentation Cut Off:

FCL Hazmat Information (for Approval):

LCL Hazmat Information (for Approval):

SOLAS VGM information:

FCL Cargo Cut Off:

LCL Cargo Cut Off:

Traffic Coordinators martha.mediavilla@kingocean.com yessica.silvestre@kingocean.com

Weekly Service | Every Thursday

customerservice@kingocean.com

csecs@kingocean.com

hazinfo@kingocean.com

Wednesday by 12N

Tuesday by 4pm

Wednesday by 10am

Tuesday by 4pm

Wednesday by 12N

Wednesday by 5pm

Wednesday by 12N

Venezuela Service

La Guaira, Puerto Cabello

Sailing out of Port Everglades

Booking Request per Service

Documentation Contact

Hazmat Information (for Approval):

FCL Export Documentation Cut Off:

LCL Export Documentation Cut Off:

FCL Hazmat Information (for Approval):

LCL Hazmat Information (for Approval):

SOLAS VGM information:

FCL Cargo Cut Off:

LCL Cargo Cut Off:

Traffic Coordinator aleisi.ricardo@kingocean.com

BI-Weekly Service | Saturday

customerservice@kingocean.com

csvenezuela@kingocean.com

hazinfo@kingocean.com

Thursday by 5pm

Thursday by 12N

Wednesday by 4:30pm

Tuesday by 4pm

Friday by 12N

Friday by 7pm

Thursday by 12N

Haiti Service

Port-au-Prince, Cap Haitien

Sailing out of Port Everglades

Booking Request per Service

Documentation Contact

Hazmat Information (for Approval):

FCL Export Documentation Cut Off:

LCL Export Documentation Cut Off:

Hazmat Information:

SOLAS VGM information:

FCL Cargo Cut Off:

LCL Cargo Cut Off:

Traffic Coordinator yessica.silvestre@kingocean.com

Weekly Service | Every Sunday

customerservice@kingocean.com

cshaiti@kingocean.com

hazinfo@kingocean.com

Thursday by 5pm

Thursday by 12N

Wednesday by 4:30pm

Friday by 12N

Friday by 7pm

Thursday by 12N

South Central America (SCA)

Puerto Limon Costa Rica, Manzanillo Panama

Sailing out of Port Everglades

Booking Request per Service

Documentation Contact

Hazmat Information (for Approval):

FCL Export Documentation Cut Off:

LCL Export Documentation Cut Off:

Hazmat Information:

SOLAS VGM information:

FCL Cargo Cut Off:

LCL Cargo Cut Off:

Traffic Coordinator leidysarmiento@kingocean.com

Weekly Service | Every Friday

cssca@kingocean.com

cssca@kingocean.com

hazinfo@kingocean.com

Thursday by 12N

Thursday by 12N

Wednesday by 5pm

Friday by 12N

Friday by 5pm

Thursday by 12N

North Central America (NCA)

Santo Tomas de Castilla Guatemala, San Salvador El Salvador, Puerto Cortes Honduras

Sailing out of Port Everglades

Booking Request per Service

Documentation Contact

Hazmat Information (for Approval):

FCL Export Documentation Cut Off:

LCL Export Documentation Cut Off:

Hazmat Information:

SOLAS VGM information:

FCL Cargo Cut Off:

LCL Cargo Cut Off:

Traffic Coordinator nurymar.silva@kingocean.com

Weekly Service | Every Monday

csnca@kingocean.com

csnca@kingocean.com

hazinfo@kingocean.com

Friday by 12N

Thursday by 12N

Friday by 12N

Friday by 12N

Friday by 5pm

Thursday by 12N



Service Manual

Dominican Rep | Colombia

Rio Haina, Cartagena, Barranquilla

Sailing out of Port Everglades

Booking & Documentation Contact (Colombia) cscolumbia@kingocean.com
Booking & Documentation Contact (D.R.) csdominicanrep@kingocean.com
Hazmat Information (for Approval): hazinfo@kingocean.com

FCL Export Documentation Cut Off: Thursday by 12N
LCL Export Documentation Cut Off: Thursday by 10am
FCL Hazmat Information (for Approval): Thursday by 10am
LCL Hazmat Information (for Approval): Wednesday by 10am
SOLAS VGM information: Thursday by 12N
FCL Cargo Cut Off: Friday by 12N
LCL Cargo Cut Off: Thursday by 12N

Traffic Coordinator victor.cuevas@kingocean.com

Weekly Service | Every Friday
cscolumbia@kingocean.com
csdominicanrep@kingocean.com
hazinfo@kingocean.com

Nicaragua | San Andres Island

El Rama Nicaragua, San Andres Island

Sailing out of Port Everglades

Booking & Documentation (San Andres) cssanandres@kingocean.com
Booking & Documentation (Nicaragua) csnicaragua@kingocean.com
Hazmat Information (for Approval): hazinfo@kingocean.com

FCL Export Documentation Cut Off: Friday by 12N
LCL Export Documentation Cut Off: Thursday by 12N
Hazmat Information (for Approval): Thursday by 12N
SOLAS VGM information: Friday by 12N
FCL Cargo Cut Off: Friday by 5pm
LCL Cargo Cut Off: Thursday by 12N

Traffic Coordinator daniella.andrade@kingocean.com

Weekly Service | Every Tuesday
cssanandres@kingocean.com
csnicaragua@kingocean.com
hazinfo@kingocean.com

Pacific Services

Guayaquil Ecuador, Callao Peru

Sailing out of Port Everglades

Booking Request per Service
Documentation Contact
Hazmat Information (for Approval):

FCL Export Documentation Cut Off: Tuesday by 4:pm
LCL Export Documentation Cut Off: Tuesday by 12N
Hazmat Information: Monday by 5:pm
SOLAS VGM information: Tuesday by 4:pm
FCL Cargo Cut Off: Wednesday by 2pm
LCL Cargo Cut Off: Tuesday by 12N

Traffic Coordinator breiner.acosta@kingocean.com

Bi-Weekly Service | Wednesday
cspacific@kingocean.com
cspacific@kingocean.com
hazinfo@kingocean.com

GENERAL INFORMATION

AGENCY CONTACTS

<http://www.kingocean.com/contact-us/>

UPDATED SAILING SCHEDULE

<http://www.kingocean.com>

LCL CARGO SERVICE

<http://www.kingocean.com/lcl-cargo-service/>

QUOTE REQUEST

quotes@kingocean.com

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info@kingocean.com | www.kingocean.com